



RHeal- The Virtual Healthcare Solution

In the traditional healthcare delivery model, patients need to visit a clinic or doctor's office for diagnosis or treatment. This may not be feasible every time and could be a difficult task for patients. Hence, healthcare delivery model is shifting rapidly towards virtual healthcare where most healthcare services are offered through electronic channels.

RHeal is a healthcare application developed by BPMLinks for Healthcare Institutions. It is a unified platform that can be used to engage and collaborate with different stake holders, as well as integrate and access medical data. The application enables healthcare institutions to provide its patients quick and convenient access to their physicians or other specialists. In addition, the application facilitates easy integration with pharmacies, insurance payers and medical labs.

Some of the key features provided by RHeal include the following:

- On-boarding of patient, physician, and pharmacy
- Displaying the list of physicians and specialists supported by healthcare institution
- Patient scheduling an audio or video appointment by selecting from the available physicians or specialists
- Listing the history of all appointments by date for a patient
- Ability to provide a patient's insurance payer details
- Integrating with the payment gateway for payment to the physician or payer

This framework delivers mobile features, technology platform and strategic vision to delight the customer's physician consulting experience. It offers a superior customer experience in terms of customer specific branding, intuitive navigation, personalization and easy to use features. The solution is available on iOS and Android mobile apps.